

Ohio Residential and Small Commercial

Customer Terms of Service

**Contract Summary**

Mercury Energy Ohio Contact information	Mercury Energy Ohio, LLC 1200 Smith St. Suite 1900 Houston, TX 77002 Phone (Toll Free): 1-800-975-MERC (6372) Email: customerservice@mercuryenergyohio.com Mercury Energy Ohio, LLC is responsible for Gas Commodity/Supply charges
Pricing Structure	The price is \$4.25 per MCF
Statement Regarding Savings	The supply price offered by Mercury Energy Ohio, LLC
Contract Duration/Length	This is a 24 month contract. It will cover 24 billing cycles.
Cancellation/Early Termination Fee	\$0 Termination fee applies if account is cancelled prior to the expiration of the initial term
End of Contract	If there is a proposed change to the terms of service in any contract, you will receive written notification that precedes either the expiration date or effective date of the proposed changes. These notices will detail your options.

**TERMS OF SERVICE**

This is an agreement for natural gas services between Mercury Energy Ohio, LLC (Mercury Energy Marketing, LLC aka MEO/MEM) and you, for the service address or addresses set forth in your Welcome Letter or Natural Gas Service Agreement (“NGSA”). Together, the terms of services set forth herein and your Welcome Letter collectively describe your agreement with respect to your purchase of natural gas service from MEO (Agreement). You will be bound by all the provisions of the Agreement, as they may be amended from time to time. Mercury Energy Ohio is licensed by the Public Utility Commission of Ohio to offer and supply natural gas services in Ohio as a Competitive Retail Natural Gas Service (“CRNGS”) supplier. We set the supply prices and charges that you pay. Your local distribution utility will delivery the natural gas to you. Your Natural Gas Distribution company (NGDC) may charge you a switching fee. The Public Utility Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulations interstate transmission prices and services. You will continue to receive a single bill from your NGDC that will contain your NGDC’s charges as well as charges from Mercury Energy Ohio.

**DEFINITIONS**

**PUCO:** The Public Utility Commission of Ohio

**Natural Gas Distribution Company (NGDC):** The public utility providing facilities and distribution of natural gas to retail customers also referred to as a Local Distribution Utility (LDU)

**Commodity:** for this agreement, Commodity is in reference to natural gas

**Commodity Charge:** Charges for the supply of natural gas

**Transmission Charge:** Charges for the transportation of natural gas from one designated point to the distribution system of a natural gas distribution company

**Residential Customer:** A person that receives gas under the designation and rate structure of ‘residential’

**Small Commercial Customer:** a person, sole proprietorship, corporation, association, or other business entity that consumes less than 500 Mcf of natural gas annually

**1. Agreement to Purchase Natural Gas:** Mercury Energy Ohio will supply your natural gas as delivered by your NGDC. These Terms and Conditions together with the Rate Plan Summary (defined below), which is incorporated herein by reference,







